



Quality Circle 2019

Presented by the Western Pennsylvania
Association of SBA Guaranteed Lenders

March 13-15, 2019 ★ Seven Springs Mountain Resort ★ Seven Springs, PA



ABOUT THE CONFERENCE

Join WPASGL at its 24th Annual Quality Circle Conference!!

The Western Pennsylvania Association of SBA Guaranteed Lenders is pleased to present the 2018 Quality Circle Conference. We are excited to announce the return of the conference to the legacy venue of Seven Springs Mountain Resort in Champion, PA. With an expanded program designed to encompass the global landscape facing today's Business Banker we will host two tracts, one dedicated to SBA lending and the nuances of that life cycle as well as a more broad based tract focusing on current macro lending issues. Presentations will be focused on business lending skills, regional economic environmental factors, and credit enhancements for the 21st century Business Banker.

Conference Agenda:

Wednesday, March 13

12:00pm—6:00pm:	Exhibitor Set-up
7:00pm—9:00pm:	Registration and Opening Reception

Thursday, March 14

8:00am—9:00am:	Registration
9:00am—10:15am:	Breakout Sessions
10:15am— 10:45am:	Networking with Exhibitors
10:45am— 12:00pm:	Breakout Sessions
12:00pm— 2:00pm:	Lunch and Keynote Speaker

Thursday, March 14—Continued

2:00pm—3:15pm:	Breakout Sessions
3:15pm—3:45pm:	Networking with Exhibitors
3:45pm—5:00pm:	Breakout Sessions
8:00pm—11:00pm:	Lenders' Party

Friday, March 15

9:00am— 10:00am:	Breakfast and Keynote Speaker
10:00am—11:15am:	General Session
11:15am—11:45am:	Awards and Prize Giveaways



REGISTRATION

Keynote Speakers and General Sessions:

Thursday, March 14

12:00pm—2:00pm

Luncheon and Keynote Speaker **SBA Headquarters Updates**

Friday, March 15

9:00am—10:00am

Breakfast and Keynote Speaker Ryan Sheetz is the AVP of Brand Strategies for Sheetz, and represents the second generation of Sheetz family members working at the company today. In his 17 years of service with the company, Ryan has also spent time working in the Operations, Sales, IT, HR and Logistics departments at Sheetz and previously served as the Director of Brand Development. Ryan is a graduate of Penn State University, where he achieved his B.S. and M.B.A. from the Smeal College of Business. His work experience outside of the family business includes Marketing and Brand roles with the Galliker Dairy and Hershey Foods companies. Ryan is currently serving on the Board of Directors for the Sheetz Center for Entrepreneurial Excellence, and Sheetz Family Charities.

10:00am—11:15am

General Session: Gaining Insight Into Your Customers' Industries! Learn about industry trends in our local market areas and the factors that are impacting our local economy, as well as economic and business risks that may be ahead of us. Get valuable insight on tools and resources that you can use to better understand your existing or prospective client's industry and business and how to develop customized solutions to best meet their needs. *Presented by: Vertical IQ*

Breakout Sessions:

Thursday, March 14

9:00am—10:15am

♦ **SBA Lending 101 – The Basics** A Quality Circle staple, this introductory course into SBA lending provides a basic discussion of SBA loan program eligibility and underwriting criteria for new SBA lenders and a great refresher for those who don't do SBA loans on a regular basis. *Presented by: WPASGL & SBA*

♦ **Cybersecurity In Today's Environment** Learn about the latest Cybersecurity threats to banks, lending institutions and small businesses and how they are being addressed in today's world of internet-connected systems, including hardware, software and data. Find out what you can do to protect yourself and your institution as well as how to advise your clients to protect against unauthorized access to their computerized systems and data. *Presented by: HBK Risk Advisory*

10:45am—12:00pm

♦ **Hop Aboard the SBA Express** Learn more about SBA Express, an SBA 7(a) sub-program that reduces the number of government mandated forms and procedures, streamlines the processing and reduces the cost of smaller, less complex SBA loans. The program allows Lenders to utilize, to the maximum extent practicable, their respective loan analyses, procedures, and documentation. In return for the expanded authority and autonomy provided by the program, Lenders agree to accept a maximum SBA guaranty of 50 percent. *Presented by: WPASGL & SBA*

♦ **What is Keeping your CPA Up at Night (Other Than Tax Season)?** Join us again this year for our annual update on what's new in the world of accounting and tax and how those changes will impact you and your clients. An experienced CPA will discuss timely tax related topics as last year's Tax Reform Bill begins to take effect along with upcoming changes in revenue recognition, and accounting for lease transactions which could have a profound impact on how financial statements and loan covenants are interpreted. *Presented by: Grossman, Yanak & Ford*

2:00pm—3:15pm

♦ **SBA Loan Processing SOP & Policy Changes** Industry experts will bring you an update on recent and upcoming changes in SBA's loan policies and lending processes under SOP 50 10 5(J) including revised guidance on credit elsewhere, marijuana-related businesses, equity requirements for startups, business acquisition and partner buyouts, changes to franchise review process, and others. *Presented by: Starfield & Smith and SBA*

♦ **The State of Franchising & Franchise Lending thru SBA** Learn about the nuances of SBA franchise eligibility, the SBA's new Franchise Directory and how to process franchise loans thru the SBA as well as discussing the state of the economy as it pertains to franchising, with a deeper dive into available tools to assist with underwriting emerging franchise brands as hundreds of new brands enter franchising every year. *Presented by: FRANdata*

3:45pm—5:00pm

♦ **Intro to the SBA 504 Program** Another of our regular Quality Circle training programs, this session will provide insight into SBA's 504 Loan Program for long term fixed asset financing of real estate and equipment. CDC and SBA representatives will discuss how to identify projects suitable for financing under 504, the benefits of the long term fixed rate financing and lower than conventional downpayment/equity requirements available under the program, along with newly offered refinancing and 25 year term 504 financing options. *Presented by: WPASGL & SBA*

♦ **Rural Lending Alternatives** SBA has established a FY 2019 goal of increasing rural lending and has provided some administrative fee relief to support this initiative and has also recently signed a Memorandum of Understanding with the U.S. Department of Agriculture (USDA) to promote stronger businesses and agricultural economies in rural America. But, what other programs are out there that can support lending activities in rural markets in lieu of or in conjunction with an SBA loan. Program experts from USDA and Farm Service Agency will discuss their programs and explore best practices for ways to support rural lending, including marketing efforts, utilizing Lender Match, employing automation, and more. *Presented by: USDA, Farm Service Agency & SBA*

All sessions and speakers are subject to change.

REGISTRATION

Opening Night Reception

Wednesday, March 13

7:15pm—9:00pm

Kickoff your 2019 Quality Circle experience as you mix and mingle with our conference exhibitors, vendors and sponsors while enjoying light refreshments in a relaxed atmosphere.

Lenders' Party

Thursday, March 14

8:00pm—11:00pm

The Lenders' Party will take place in the newly renovated, Matterhorn Lounge—Third Floor of Main Lodge. Join us to mix and mingle with fellow colleagues, vendors, and presenters in a relaxed atmosphere, with light refreshments.



Early Bird:	\$200	Until January 31
Regular:	\$225	February 1—28
Late:	\$275	March 1—8
Federal Employee:	\$175	Through February 28

NO REFUNDS AFTER FEBRUARY 28, 2019

To register, visit WWW.WPASGL.ORG

Opens January 7th!

Please contact Colleen Molinero with any registration questions.

412.261.8379 or CMolinero807@dollarbank.com

CONFERENCE VENUE

A discounted group rate starting at \$155 per person (single occupancy), per night and \$87.50 per person (double occupancy), per night, has been arranged for the conference. These rates are available for the following nights:

- Monday, March 11
- Tuesday, March 12
- Wednesday, March 13
- Thursday, March 14
- Friday, March 15
- Saturday, March 16

Room rates are available until **February 28th**. Make your reservations today!!

To reserve a room, please call **866.437.1300** or **814.352.7777, ext. 7009** and reference Quality Circle.

Included with Resort Stay:

- ◇ Complimentary Wireless Internet in Guest Rooms and Meeting Space
- ◇ Complimentary Self-Parking
- ◇ Complimentary Resort Shuttle Access
- ◇ Complimentary Indoor Pool Access

Other Resort Features:

- ◇ Outdoor activities, such as skiing and snow tubing
- ◇ Indoor activities, such as bowling and miniature golf
- ◇ Trillium Spa
- ◇ Several Dining Options



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Join Us As An Exhibitor!

For-Profit (Includes Two Conference Registrations):

◇ Early Bird (by January 31, 2019): \$900

◇ Regular: \$1,000

Non-Profit (Includes One Conference Registration):

◇ Early Bird (by January 31, 2019): \$400

◇ Regular: \$500

To register as an Exhibitor, visit WWW.WPASGL.ORG